

## ST MARY'S ISLAND

### "Peace of Mind" Service

Would you like some additional peace of mind when you are away from home - at work, socialising, or on holiday?

Chatham Maritime Trust provides 24-hour Estate Security at Chatham Maritime. Whilst this does not include direct security cover of privately owned properties, Estate Security does keep an informal watching brief and will normally alert emergency services in the event of a serious incident.

We also offer an extension to that service. Estate Security will maintain a list of emergency contact numbers for residents, and will seek to make contact in the event of an emergency incident, or other event such as a burglar alarm going off, property damage, or suspicious circumstances.

The service is available to property owners or occupiers, and to block managers or other non-resident organisations.

The charge for this service is £30.00 (including VAT) for a year for an individual household, running from 1<sup>st</sup> April to 31<sup>st</sup> March - that's about 57 pence a week. Charges for a flat block or other property are available on request.

If you would like to take advantage of this service, please complete the form overleaf and send it to or drop it in at The Coach House with a cheque (made out to Chatham Maritime Estate Ltd) or cash for £30.00 for the year commencing 1<sup>st</sup> April 2010.

The arrangement allows for three contact names, with two numbers each. Please do read the terms & conditions overleaf.

Income will be used to offset the costs of Estate Security.

**ST MARY'S ISLAND**  
**"Peace of Mind" Service**  
**1<sup>st</sup> April 2010 - 31<sup>st</sup> March 2011**

Property address	
Your name (service user)	
Your telephone number(s)	
E-mail address	
Contact 1 - name	Primary tel no
	Alternative tel no
Contact 2 - name	Primary tel no
	Alternative tel no
Contact 3 - name	Primary tel no
	Alternative tel no

**Terms & Conditions**

1. In the event of a known incident to the subject property, Estate Security will attempt to pass a message to the contacts in the order above. Estate Security will leave messages on voicemails, and will attempt contact via all the above numbers, until such time as they can speak to a nominated contact.
2. The Peace of Mind Service is offered in good faith, but is subject to awareness of a relevant incident, and to the availability of Estate Security resources to log the incident and attempt contact. Neither Chatham Maritime Trust, Chatham Maritime Estate Ltd, or the security contractor will have any liability to a Service User for any loss or damage.
3. This is a service to pass on information. Security staff are not permitted to enter, guard, or secure private premises.
4. Payment is for the set-up of the service and runs for the period 1<sup>st</sup> April to 31<sup>st</sup> March. There are no part-payments or refunds if ownership changes in mid-term.
5. It is the responsibility of the service user to update the contact information as required. This must be done in writing by way of an updated contact list signed by the Service User (forms available from the Coach House). There is no additional charge for updating information.
6. Chatham Maritime Trust / Chatham Maritime Estate Ltd may withdraw the service on written notice. If this is done, a pro rata refund of any payment will be made.

**I agree to the above Terms & Conditions**

**Signed** \_\_\_\_\_ **(Service User - as above)**    **Date** \_\_\_\_\_

**I enclose payment of £30.00 for the year 1<sup>st</sup> April 2010 - 31<sup>st</sup> March 2011**